



## Case History

### Sweet solution enables fast turnaround for chocolate factory clean

When the world's biggest supplier of chocolate products needed a sweet solution for a major factory clean they turned to ISS Restoration.

Barry Callebaut have 45 production centres in 30 countries and employ 6,000 people. They are the largest supplier of chocolate to the confectionary trade. ISS Restoration were called in to clean their Banbury factory while a new production line was being installed.

The ISS Restoration team was given a 48 hour window to complete the task which included high level cleaning to roof areas, pipework and services. The factory is nine metres high, eight metres wide and 45 metres long.

A fully certified high level access team were brought in and industrial vacuums were used to initially clean chocolate residue before cleaning solutions were applied and following testing, a certificate of cleanliness was handed to the client.

ISS Restoration Regional Manager Steve Robinson said:

*"The customer came to us at very short notice but our investment in equipment and skilled personnel enabled us to move quickly and to blend in with the customer's timetable."*

*"Although we only had 48 hours to clean such a large space we are highly experienced in this type of project and we were able to complete within deadline."*

*Steve added: "In addition to large factory cleans we have also assembled a specialist team to provide a cost effective cleaning and restoration service to smaller businesses."*

*This is a national service designed to provide a fast response particularly to emergencies caused by fire and floods to both commercial and residential premises."*

*It works extremely well for our insurer clients and their policyholders with delegated authority to start work immediately on instructions up to £5,000."*

### Key Facts

#### Service

- Commercial Cleaning
- High Access Clean

#### Location

- Oxfordshire

#### Services Employed

- High Access Cleaning Specialist Cleaning



We Restore,  
You Recover™